

Additional Evidence – from Responsible Authorities

Responsible Authority 3 – Licensing Authority

From: Alan Pogorzelec <Alan.Pogorzelec@rotherham.gov.uk>

Sent: 19 March 2026 16:28

To: Diane Kraus <Diane.Kraus@rotherham.gov.uk>

Subject: Wigtox

Hi Diane,

Following a complaint from a local resident, Lisa Parkin and Oliver Ahton viewed the premises CCTV footage showing the “patio area” at the front of the premises. There was no audio, and the video only covers the patio area and pavement immediately beyond. The following is a chronology put together by the officers following their review of the footage:

00:00 2 people outside

00:30 7 people outside as they are leaving the premises appearing to be waiting for a taxi.

00:39 more people leaving, approximately 13 people outside

00:40 approximately 15 outside, again appearing to be waiting for a taxi.

00:45 10 people outside appearing to disperse.

01:00 last male approaching a vehicle, one female going back in, which I was told was to ask if they had found her purse.

01:10 premises frontage clear

01:23 premises frontage clear

01:34 premises frontage clear.

This will be referred to during the hearing on Monday.

Thanks,

Alan

Alan Pogorzelec
Licensing Manager
Community Safety and Street Scene
Regeneration and Environment
Rotherham Borough Council

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Visit our website: <https://www.rotherham.gov.uk>

memorandum

Neighbourhoods



To:
LICENSING SERVICES

Date: 19 March 2026

For the attention of

Subject:

Premises Licence Application
The Lounge LTD 33 South Street Rawmarsh Rotherham S62 5RF

Contact:
Kirsty Leonard

Ref:
063799

Extension:
01709 255013

I write with reference to the above application, and to this department's objection issued on 24 February 2026.

Following notification of the hearing date, I am writing to provide additional information to add detail to our objection and in support of the committee process.

Update

We are engaged with the applicant regarding revisions of the Noise Management Plan and hope to have agreement on this by the date of the hearing.

We are aware that the applicant has made contact with an acoustic consultant and we have engaged with them directly regarding the application.

We intend to share both audio and video recordings at the hearing on 23rd March 2026. Included below is a list of the incidents we will be sharing

File name	Date & time	Content
XEFQ3461	01/02/26 – 00:18hrs	Audio and Video – Males and females congregating and shouting outside the premises
XYAY4086	20/02/26 – 23:03hrs	Audio and Video – Males and females congregating outside premises, shouting and swearing
DPSW4193	07/03/25 – 00:17hrs	Audio and Video – Persons shouting and congregating outside premises and shouting as they are walking away
KHTL7634	15/03/26 – 00:45hrs	Audio and Video – Group of females leave the premises and can be heard shouting upon exit. They congregate outside the school, before returning to the premises. They can be seen stood

		outside the premises and heard singing 'Should I stay or Should I go' with some males.
CZWI1920	15/03/26 – 00:49hrs	Audio and Video – Males and females singing and shouting outside premises
2026-02-01 at 01_06 recording	01/02/26 – 01:06hrs	Audio - Female and male voices shouting
2026-02-01 at 01_08 recording	01/02/26 – 01:08hrs	Audio - Female and male voices shouting and laughing
2026-02-01 at 01_09 recording	01/02/26 – 01:09hrs	Audio - Female and male voices shouting and laughing
2026-02-06 at 23_53 recording	06/02/26 – 23:53	Audio Female and male voices shouting and laughing

Further Comment

We would confirm that our objection remains as previously described. We are comfortable with the earlier opening time of 09:00, however later hours of operation increase the likelihood of further complaints and as such these cannot be supported.

Additionally, as activity to the front of the premises is already subject to noise complaints from 23:00 onwards, we are not in a position to support the removal of the condition restricting admission after this time, while the introduction of new noise sources at first floor level (roof terrace and function room) increases further the likelihood of public nuisance.

We would note that it remains possible, should complaints continue to be received, that this department will seek a review of the licence with the aim of restricting hours of operation to 23:00.

Should the committee be minded to approve the application, in full or in part, we would seek the following amended/additional conditions with the aim of avoiding public nuisance:

- The amendment of condition 29 on the existing licence to read: "Customers shall not be permitted to use the roof top terrace for the consumption of alcohol, food and non-alcoholic drinks after 21:00. However, customers will be permitted to use this patio to smoke until the premises closes. The area to the rear of the premises (car park) shall not be used for any of these purposes at any time."
- The addition of the condition: No live or recorded music shall be played in the roof top terrace at any time.
- The addition of the condition: Neither the roof top terrace nor the function room shall be brought into use until an appropriately qualified consultant has designed a scheme for the prevention of noise nuisance from these areas and the works identified have been implemented in full. The scheme should be submitted for the written agreement of the licensing authority before the works commence.

With regard to this last proposed condition, it is anticipated that the works will include but not necessarily be limited to:

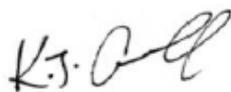
- the provision of a corridor connecting the main building with the function room;
- suitable controls to prevent noise breakout as outlined in the licensing authority's own objection (self-closers and the prevention of doors being propped open); and
- the provision of an appropriate acoustic and visual barrier around the edge of the rooftop terrace, though this will be for the applicant to determine / confirm.

- Assessment of the quality of the partition between the function room and the flats below.

There is a particular challenge for the applicant to overcome in respect of the function room, given the presence of the flats directly underneath. Structure-borne noise from any activity in the area will need to be carefully considered, especially at later hours.

Finally, if variation to the licence is approved, the Noise Management Plan will need to be amended to reflect the new model of operation, including any works undertaken and additional controls implemented to manage the new areas. This should be submitted for agreement before new areas come into use.

Should you require any further information regarding this application, please do not hesitate to contact me.



Signature

1. Ring Door bell – Audio & Video - 01/02/2026 - 00:17 hours to 00:19 hours

[XEFQ3461.MP4](#)

2. Ring Door bell – Audio & Video - 20/02/2026 - 23:02 hours to 23:04 hours

[XYAY4086.MP4](#)

3. Ring Door bell – Audio & Video - 07/03/2026 - 00:17

[DPSW4193.MP4](#)

4. Ring Door bell – Audio & Video - 15/03/2026 - 00:45 hours to 00:49 hours

[KHTL7634.MOV](#)

5. Ring Door bell – Audio & Video - 15/03/2026 - 00:49 hours to 00:52 hours

[CZWI1920.MOV](#)

6. 4 x's Audio Recordings



2026-02-01 at



2026-02-01 at



2026-02-01 at



2026-02-06 at

01_06_recording_69|01_08_recording_69|01_09_recording_69|23_53_recording_69|